UNIPHY HEALTH®
A Harris Healthcare Company

APPLICATION FEATURES

Messaging

Individual and Group Messaging

Securely send messages to individuals and/or groups, including care teams and community physicians. Individuals can create personal groups while the organization can offer system-wide pre-populated groups.

HD Images

Add and share images via messages, group communications and patient-centric chats.

Read Receipts

Be confident that your message was received by seeing who read your message and when. Set an automatic notification that alerts the sender when a message is read and/or not received.

Photo and Video Security

Photos and videos taken through the app while are not stored on your device.

Message Threading

Messages are threaded together to form a conversation so that everyone included has the same information.

Personalize Notifications

Personally choose how banners, alerts, and/or notification sounds remind you of important communications and updates from your colleagues and organization.

Searchable User Directory

Search for physicians and staff by name, degree, location, department, specialty, insurance plans accepted, visit types accepted, and other organization-specific criteria.

Message Forwarding

When you want to share information, you can securely forward images and texts to an individual or group.

Patient Centric Chat

Secure care team communications that are organized around a specific patient. An ADT feed populates each physician's patient list and includes care teams. Authorized care teams members can add others to patient centric groups, i.e. Case managers, off-site primary care physicians, etc.

Visual Notifications

On your device's home screen, these provide a visual cue that a message was received, and shows the number of messages received.

Personal Profile

Personally manage your own profile so that colleagues can learn more about you and how you prefer to be reached.
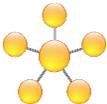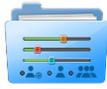
Workflow

Availability Status

Users can share their availability with others. Personal settings allow for regularly scheduled availability time slots, occasional unavailability, and unique personal availability choices.

Concierge Feature

Provides a virtual concierge service to physicians through which hospital and outpatient procedures and services can be requested.

Physician Coverage

Enables physicians' messages and calls to be automatically routed to a covering physician. Covering physician is notified that coverage has been requested, and senders are advised of coverage.

Physician Referral Management

Searches for in-network physicians by insurance Plan, location, specialty and appointment availability. Delivers and tracks referrals sent to referral managers and physicians.

Escalation

Messages, consults, lab values and other clinical results are automatically routed to a second-call clinician after a defined period of time.

Transition Notifications

Automatically notifies the appropriate physician when their patient transitions to a different care setting. Used to prevent avoidable readmissions, to reduce ED wait time, etc.

Patient List

Provides physicians with their current patient census. Securely creates and shares patient notes among providers and a patient's care team.

High-Reliability Organization (HRO) Tools

Uniphy Health's platform can include the Military Acuity Model's Tasks-at-Risk system, which is proven to significantly improve organizational reliability and reduce complications, e.g. sepsis.

On-Call Schedule

Quickly and easily identify and contact hospital and group practice physicians and staff who are currently On-Call.

Bed Management

Compliments existing bed management systems. Provides a bed board to all users, and can reduce bed turnaround time by more than 2 hours.

Delivery of Critical Results

Receive critical clinical results and other important clinical information directly from your EHR or other clinical systems.

3rd Party Application Platform

Your organization's communication platform for delivering, securing and managing 3rd party applications, e.g. Charge capture, KPI's, learning management systems, etc.

Consults

Receive consult requests from the EHR's CPOE system, and automatically notify the EHR that a consult is in progress.

Hospital Communication and Engagement

CEO Connect

Acts as a virtual "suggestion box" and connects the CEO, CMO or other identified administrator more closely to the organization.

News Updates

Keep up with your organization's most important news, information, and updates. Immediately be alerted whenever of an emergency.

Event Manager

Delivers invitations for organizational events, confirms attendance with an RSVP, and set a reminder by saving it on users' calendars.

Survey Tool

Quickly presents and collects surveys results from individuals and groups. Results can be collated in real-time.

Content Sharing & Collaboration Platform

Uniphy provides a virtual lounge for providers to interact with each other and with the organization. Group forums foster the sharing of organizational policies, clinical updates, CME or simply dialogues about important issues.

Peer-to-Peer Networking

Clinicians can create hospital-approved groups to discuss issues and share best practices.

Topic Feed

A place for physicians and staff to post and share topics of interest. Individuals can follow and participate in favorite topics and posts.

Personal News Feed

Individual users can receive a personalized news feed, catered to their preferences.

Hospital Location Directory

Search for and call any hospital telephone with one click.

ENTERPRISE AND ADMIN FEATURES

	HIPAA Secure Encrypted messaging end-to-end and advanced HIPAA-compliant security.		**Smartphone, Tablet, and Web** Uniphy is available through one login whether you want to access via your smartphone, tablet, or a web browser.
	Directory Integration Integrate with Active Directory, Salesforce or OKTA to managae accurate user information, access permissions, group management, etc.		**Group Management** Hospital defines and create groups (e.g. hospitalists). Group members receive messages. Group members can easily be added or deleted. Interfaces with ADT feed.
	Permissions Admins can use the Administrator Console to grant permissions and restrict views and actions to a certain group or individual, as an Administrator.		**Administrative Controls** Easily manage your organizations settings and users with the administrator console.
	Administrative Controls Easily manage your organizations settings and users with the administrator console.		**High Availability Cloud Data Storage** Only small amounts of message data are stored on user's device. All data is stored in secure private cloud.
	User Authentication Encrypted login as well as encrypted data in transit ensures the information is secure.		**Disable Users** Disable user immediately and remotely so they can no longer access Uniphy.
	Usage Reporting Analyze application usage, message volumes, top users, unread message reports, etc.		**Set Time Outs** Hospital and set application time out and message display durations.
	Custom Reporting Generate custom reports for usage, content, and other important information.		**Administer Content** Publish news and polls from the administrator console. Target to specific groups or users. Set expiry.